

# Privacy Policy

Effective Date: July 11, 2025

Welcome to itechshipping.com. Your privacy is important to us. This Privacy Policy explains how we collect, use, and protect your personal information when you use our services.

By accessing or using our website and services, you agree to the practices described in this policy.

## 1. Who We Are

itechshipping.com is a logistics and shipping service provider located at:

12A Whitehall Avenue, Kingston 8, Jamaica

Instagram: @i\_tech\_repairs\_

## 2. What Information We Collect

We may collect the following types of personal information:

- Full name
- Phone number
- Email address
- Home or delivery address
- Package details (size, weight, value)
- Payment information (processed securely via third-party gateways)
- Identification details (when required for customs or verification)
- Device/IP information (for analytics and fraud prevention)

## 3. How We Collect Information

We collect information when you:

- Create an account

- Place a shipping request
- Submit forms or send inquiries
- Use our website (cookies and analytics)

#### 4. Why We Collect Your Information

Your information is collected for the following reasons:

- To process and deliver packages reliably
- To verify identity and avoid shipping delays
- To contact you about package status, issues, or updates
- For payment processing
- To improve our service
- For customer support
- To comply with legal and customs requirements

#### 5. How Your Information Is Used

Your personal information is used strictly for:

- Internal operations
- Service fulfillment
- Customer service communication
- Legal or compliance matters (when required)

We do not sell or rent your personal information to third parties.

#### 6. Information Sharing

We may share your data with:

- Delivery carriers and customs agencies (for successful delivery)
- Payment processors (e.g., banks, PayPal)

- Service providers assisting with operations (e.g., web hosting)
- Legal authorities if required by law

All third parties are required to keep your data confidential and use it only for the agreed-upon purpose.

## 7. Cookies & Analytics

Our website may use cookies and third-party analytics tools (like Google Analytics) to:

- Understand how users interact with our website
- Improve website performance and security

You may disable cookies in your browser settings at any time.

## 8. Data Security

We implement secure protocols (SSL), strong passwords, and limited access to ensure your data is safe.

While we take strong precautions, no method of transmission over the internet is 100% secure.

## 9. Your Rights

Depending on your location, you may have the right to:

- Access, correct, or delete your personal data
- Request information about how your data is used
- Opt-out of marketing emails or data collection (where applicable)

You can contact us at any time to exercise these rights.

## 10. Children's Privacy

Our services are not directed to children under 13. We do not knowingly collect personal data from minors.

## 11. External Links

Our website may link to third-party services (e.g., Instagram). We are not responsible for their privacy practices.

## 12. Updates to This Policy

We may update this policy from time to time. Any changes will be posted on this page with the updated date.

## 13. Contact Us

If you have questions about this Privacy Policy or your data, please contact:

[james\\_saintly@yahoo.com](mailto:james_saintly@yahoo.com)

12A Whitehall Avenue, Kingston 8, Jamaica